Administrative Services includes the Director's Office, Administrative Services, and the Human Resource Bureau. The Director's Office is responsible for the entire Department and overseeing the Board of Juvenile Corrections, Interstate Compact, the IJOS Board, the Custody Review Board, Juvenile training Council, Quality Improvement, and the IDJC Management Team. The Administrative Services Division is responsible for business services to provide support necessary to run institutions and department as a whole. The Human Resource Bureau is responsible for establishing the foundation for employee relations, attracting and retaining employees, staff training, and implementation of sound performance measures.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Create a unified workforce One Department
 - A. Decreased employee turnover rate.

Actual Results					
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
18%	14%	16%	14.2%		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
15%	15%	15%	15%		

B. Number of Counties Participating in IJOS.

Actual Results					
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
n/a	n/a	29	33		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
36	40	44	44		

Program Results and Effect:

The Department's IT Resource Manager is a participating member of the Criminal Justice Information Integration Task Force. The Task Force is raising awareness among criminal justice professionals of the business practice for integration. IDJC is moving from the number of juveniles to the number of agencies because this change positions IDJC to integrate the county and state information with the Supreme Court, law enforcement agencies, Transportation, and Health and Welfare.

Some of the projects the quality improvement unit has been involved in include the revision and public hearings on Administrative Rules for contract providers, drafting and completing a Request for Proposals process related to serving male juvenile offenders, planning for and implementing internal change and public information components of the Residential Treatment Contracts serving male juvenile offenders, incorporating What Works research into projects and into facility operations by conducting quality assurance reviews and by conducting related training for staff.

Human Resources has made every effort this past year to reduce the employee turnover rate with these activities; all supervisors and managers have completed the National Institute of Corrections (NIC) training, 50% of employee population has a new or updated job description, a fair and equitable compensation plan has been developed, the Equal Employment Opportunity Plan was completed and approved by the Office of Civil Rights and there were 14,469 documented hours of training during fiscal year 2004.

For more information contact Tony Meatte at 898-9508 ext. 105.

The Community Services Division exemplifies IDJC's mission to prevent and reduce crime in partnership with communities. Four District Liaisons assist Idaho's 44 counties to assure the Department stays connected and provides public relations to a wide range of community stakeholders including elected public officials, judges, prosecutors and public defenders, law enforcement, juvenile probation/detention administrators, contract providers and various advocacy groups. This division provides professional juvenile justice research and public information, including responses to public information requests from Idaho State Legislators and citizens in general. CSD is responsible for the coordination of the POST Certified Probation and Detention Academies, as well as overseeing the delivery of education services within the Department's three facilities and monitors contract providers and state facilities to assure the compliance with state and federal rules and regulations, include the new state education testing standards and federal special education mandates.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Decrease Commitments by working with communities and developing a working population management plan.
 - A. Reduced Rate of Recommitment to DJC custody. (new measure)

Actual Results				
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	
10%	6%	8.2%	11.4%	
Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	
10%	10%	10%	10%	

- 2. Develop programs that address mental health needs of juveniles in conjunction with DHW Children's mental health services.
 - A. Decrease in number the SED custody juveniles who are recommitted to DJC custody after return to community.

Actual Results					
<u>2001</u>	<u>2002</u>	<u>2003</u>	2004		
n/a	3	13	10		
	Projected Results				
<u>2005</u>	2006	<u>2007</u>	<u>2008</u>		
9	9	8	8		

B. (Changed Measure) Increase in Idaho Standards Achievement Testing (ISAT) scores. (Number of ISAT tests administered/Number of results scoring advanced or proficient.

Actual Results					
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
n/a	n/a	297/98	312/103		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
368/185	368/185	368/185	368/185		

Program Results and Effect:

District Liaisons worked with courts, county commissioners, clerks and 44 county juvenile probation departments to develop performance measures to define how the approximately 8 million dollars in Block Grant and Tobacco tax funds are preventing and reducing juvenile crime, thereby reducing the dependency on the high cost of placement services provided by IDJC. In addition, District Liaisons are working with counties to implement and coordinate re-entry programs to reduce recommitments to IDJC. This requires a coordination of efforts between key IDJC staff, contract providers, county probation, juveniles and their families.

Education has completed alignment with Idaho's standard and special education curriculum. 95% of juveniles in IDJC institutions completed ISAT testing. The average student in an IDJC classroom received approximately 1500 hours of instruction during this past year. This is approximately 50% more hours than the 1080 hours of instruction a typ8ical public school student received in 180n days. These additional hours of instruction time make it difficult for IDJC to keep qualified teachers for the rate of pay IDJC can offer.

For more information contact Paul Carroll, Community Services Division at 334-5100 ext. 104.

Institutional Services includes IDJC's three regional 24-hour residential facilities and the Clinical Services Bureau. IDJC Region 1, JCC - Lewiston - 24 Beds, IDJC Region 2, JCC - Nampa, 60 Beds, IDJC Region 3, JCC -St. Anthony - 148 Beds. The Clinical Services Bureau is responsible for statewide administration of clinical services, as well as assessment and placement programs for juveniles committed to the custody of the Department.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Increase program effectiveness and standards of care.
 - A. Number of escapes per year from institutions and private providers. (JCC-Lewiston/JCC-Nampa/JCC-St. Anthony/Contract Providers)

Actual Results					
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
0/0/0/41	4/0/27	0/3/4/30	0/1/0/32		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
0/0/0/25	0/0/0/20	0/0/0/20	0/0/0/20		

B. Percent of offenders whose risk level decreased at 6-month assessment.

Actual Results				
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	
n/a	n/a	n/a	76%	
	Projec	cted Results		
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	
70%	70%	70%	70%	

- 2. Insure crime victims of juvenile offenders are given the authority to receive restitution for the loss associated with victimization.
 - A. Number of community service hours performed by juveniles at DJC's institutions.

	Actual Results				
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
0/8,500/9,368	10/4,843/10,202	332/2,296/6,256	154/2,842/6,012		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
150/3,000/6,000	150/3,000/6,000	150/3000/6000	150/3000/6000		

- 3. Develop and implement regionalization of services.
 - A. Percent of juveniles placed in institutional or contract provider programs within their committing Region. This based on placement on June 30th of the fiscal year for Regions I, II, and III.

	Actual Results				
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
7%/51%/57%	59%/54%/60%	66%/63%/88%	51%/63%/89%		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
70%/65%/80%	70%/65%/80%	70%/65%/80%	70%/65%/80%		

B. Total number of juveniles served by the facilities within the Region (Region 1/Region2/Region 3).

	Actual Results				
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
na/570/278	162/331/311	118/432/176	119/388/169		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
130/445/180	135/450/195	135/450/195	135/450/195		

C. Reduced Average length of stay in DJC custody.

	Actual Results				
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>		
476 days	552 days	492 days	550 days		
	Projected Results				
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>		
510 days	500 days	480 days	470 days		

Program Results and Effect:

IDJC has regionalized state services for juveniles committed to its custody, making it possible for most juveniles to remain close enough to their communities so parents and other key community members can take part in the juvenile's treatment. State juvenile corrections centers are located in Lewiston, Nampa, and St. Anthony and provide a full complement of services for 232 youth who range from 10 to 20 years of age. Each center is equipped with a fully accredited school program. IDJC averaged 429 in custody during FY 2004.

50% of the juveniles committed to IDJC have been assessed as having a substance abuse problem. 44% have mental health problems other than delinquency, and 32% have a serious emotional disturbance. IDJC is refining strategies to distinguish juveniles with "High Need" in terms of mental health care, from those with "High Risk" to engage in further criminal behavior. Through revised classification tools and increased attention to alternatives for incarceration where possible, IDJC continues to address the challenge of helping juveniles with multiple problems.

For more information contact Tony Meatte, Administrative Services Division at 898-9508 ext. 105.

Juvenile Justice Commission is responsible for administering Federal Funds including OJJDP Formula Grant Funds, Combating Underage Drinking, Challenge, Prevention, Juvenile Accountability Incentive Block Grant, Reentry and RSAT. This Unit supports the Department in the development of plans for addressing delinquency prevention and intervention.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Reduce the rate of juveniles committed to the Department through promotion of funding opportunities for programs that have been proven to work through research and evaluation.
 - A. Number of status offenders securely detained in detention facilities.

Actual Results				
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	
752	824	896	966	
	Projec	ted Results		
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	
900	900	900	900	

B. Amount of Federal Dollars awarded at the community level

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
\$2,413,214	\$1,394,851	\$2,295,678	\$1,082,263
	Projec	ted Results	
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
\$900,000	\$900,000	\$900,000	\$900,000

Program Results and Effect:

The Idaho Juvenile Justice Commission (IJJC) through the Department of Juvenile Corrections awards funds to local units of government and private non-profits for programs that address the needs of the communities. IJJC targets programs that are best practices. Standard performance measures have been defined to insure consistency among programs for evaluation purposes. IJJC has been instrumental in supporting the full continuum of care from prevention and intervention programs to aftercare programming. There have been major reductions in Federal funds distributed to states; however, over 75% of the remaining funds continue to be passed through to the community level. Community based programming keeps juveniles close to their families and services that reduce the likelihood of their further involvement in the juvenile justice system and ultimately commitment to IDJC custody.

For more information contact Tony Meatte, Administrative Services Division at 898-9508 ext. 105.